

**EXECUTIVE OFFICE OF VETERANS SERVICES
NOTICE OF PUBLIC HEARING**

Please be advised that, in accordance with M.G.L. c. 30A, § 2, notice is hereby given that the Commonwealth of Massachusetts Executive Office of Veterans Services ("EOVS") will hold a public hearing for the purpose of receiving comments regarding the proposed revisions to 108 CMR 2.00 through 9.00.

The proposed amendments comprehensively revise the regulations governing the administration of Chapter 115 Veterans benefits. The revisions are intended to modernize and clarify the regulations, improve administrative efficiency, incorporate statutory changes, provide greater guidance regarding eligibility and financial determinations, update the appeals process, and ensure consistency throughout the regulatory framework governing the administration of benefits under M.G.L. c. 115.

EOVS will hold this public hearing remotely on Monday, September 14, 2026 at 11:00 A.M. through 2:00 P.M. via Microsoft Teams at the following link:

Microsoft Teams Link:

[Join the Public Comment Hearing for Proposed Regulations at 108 CMR 2.00-9.00](#)

or by

Meeting ID: 239 526 376 291 221

Passcode: 5TW9Gp2C

A copy of the proposed Regulations may be viewed by visiting:

<https://www.mass.gov/event/notice-of-public-hearing-revised-proposed-regulations-108-cmr-200-through-900-09-14-2026>

Any person wishing to offer comments may participate in the public hearing at the date and time indicated above or submit written comments. Those wishing to obtain a copy of the proposed Regulations or submit written comments may do so by email or mail to:

Jenna Buonopane, Paralegal Supervisor
Commonwealth of Massachusetts
Executive Office of Veterans
One Bowdoin Square
15 New Chardon Street, 4th Floor
Boston, MA 02114
Email: jenna.buonopane5@mass.gov

Written comments must be received no later than **5:00 p.m. on September 28, 2026**.

Attached please find the accompanying Small Business Impact Statement in accordance with M.G.L. c. 30A, § 2.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 2.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- Will small businesses have to create, file, or issue additional reports?
No.
- Will small businesses have to implement additional recordkeeping procedures?
No.
- Will small businesses have to provide additional administrative oversight?
No.
- Will small businesses have to hire additional employees in order to comply with the proposed regulation?
No.
- Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,
No.
- Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?
No.
- Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- Do any other regulations duplicate or conflict with the proposed regulation?
No.
- Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?
No.
- Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?
No.
- Is the regulation likely to *deter* the formation of small businesses in Massachusetts?
No.
- Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?
No.
- Does the regulation provide for less stringent compliance or reporting requirements for small businesses?
No.
- Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?
No.
- Did the agency consolidate or simplify compliance or reporting requirements for small businesses?
No.
- Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?
No.
- Are there alternative regulatory methods that would minimize the adverse impact on small businesses?
No.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 3.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- Will small businesses have to create, file, or issue additional reports?
No.
- Will small businesses have to implement additional recordkeeping procedures?
No.
- Will small businesses have to provide additional administrative oversight?
No.
- Will small businesses have to hire additional employees in order to comply with the proposed regulation?
No.
- Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,
No.
- Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?
No.
- Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- Do any other regulations duplicate or conflict with the proposed regulation?
No.
- Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?
No.
- Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?
No.
- Is the regulation likely to *deter* the formation of small businesses in Massachusetts?
No.
- Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?
No.
- Does the regulation provide for less stringent compliance or reporting requirements for small businesses?
No.
- Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?
No.
- Did the agency consolidate or simplify compliance or reporting requirements for small businesses?
No.
- Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?
No.
- Are there alternative regulatory methods that would minimize the adverse impact on small businesses?
No.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 4.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- Will small businesses have to create, file, or issue additional reports?
No.
- Will small businesses have to implement additional recordkeeping procedures?
No.
- Will small businesses have to provide additional administrative oversight?
No.
- Will small businesses have to hire additional employees in order to comply with the proposed regulation?
No.
- Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,
No.
- Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?
No.
- Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- Do any other regulations duplicate or conflict with the proposed regulation?
No.
- Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?
No.
- Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?
No.
- Is the regulation likely to *deter* the formation of small businesses in Massachusetts?
No.
- Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?
No.
- Does the regulation provide for less stringent compliance or reporting requirements for small businesses?
No.
- Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?
No.
- Did the agency consolidate or simplify compliance or reporting requirements for small businesses?
No.
- Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?
No.
- Are there alternative regulatory methods that would minimize the adverse impact on small businesses?
No.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 5.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- **Will small businesses have to create, file, or issue additional reports?**
No.
- **Will small businesses have to implement additional recordkeeping procedures?**
No.
- **Will small businesses have to provide additional administrative oversight?**
No.
- **Will small businesses have to hire additional employees in order to comply with the proposed regulation?**
No.
- **Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,**
No.
- **Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?**
No.
- **Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?**
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- **Do any other regulations duplicate or conflict with the proposed regulation?**
No.
- **Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?**
No.
- **Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?**
No.
- **Is the regulation likely to *deter* the formation of small businesses in Massachusetts?**
No.
- **Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?**
No.
- **Does the regulation provide for less stringent compliance or reporting requirements for small businesses?**
No.
- **Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?**
No.
- **Did the agency consolidate or simplify compliance or reporting requirements for small businesses?**
No.
- **Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?**
No.
- **Are there alternative regulatory methods that would minimize the adverse impact on small businesses?**
No.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 6.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- **Will small businesses have to create, file, or issue additional reports?**
No.
- **Will small businesses have to implement additional recordkeeping procedures?**
No.
- **Will small businesses have to provide additional administrative oversight?**
No.
- **Will small businesses have to hire additional employees in order to comply with the proposed regulation?**
No.
- **Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,**
No.
- **Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?**
No.
- **Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?**
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- **Do any other regulations duplicate or conflict with the proposed regulation?**
No.
- **Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?**
No.
- **Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?**
No.
- **Is the regulation likely to *deter* the formation of small businesses in Massachusetts?**
No.
- **Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?**
No.
- **Does the regulation provide for less stringent compliance or reporting requirements for small businesses?**
No.
- **Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?**
No.
- **Did the agency consolidate or simplify compliance or reporting requirements for small businesses?**
No.
- **Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?**
No.
- **Are there alternative regulatory methods that would minimize the adverse impact on small businesses?**
No.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 7.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- **Will small businesses have to create, file, or issue additional reports?**
No.
- **Will small businesses have to implement additional recordkeeping procedures?**
No.
- **Will small businesses have to provide additional administrative oversight?**
No.
- **Will small businesses have to hire additional employees in order to comply with the proposed regulation?**
No.
- **Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,**
No.
- **Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?**
No.
- **Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?**
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- **Do any other regulations duplicate or conflict with the proposed regulation?**
No.
- **Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?**
No.
- **Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?**
No.
- **Is the regulation likely to *deter* the formation of small businesses in Massachusetts?**
No.
- **Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?**
No.
- **Does the regulation provide for less stringent compliance or reporting requirements for small businesses?**
No.
- **Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?**
No.
- **Did the agency consolidate or simplify compliance or reporting requirements for small businesses?**
No.
- **Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?**
No.
- **Are there alternative regulatory methods that would minimize the adverse impact on small businesses?**
No.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 8.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- **Will small businesses have to create, file, or issue additional reports?**
No.
- **Will small businesses have to implement additional recordkeeping procedures?**
No.
- **Will small businesses have to provide additional administrative oversight?**
No.
- **Will small businesses have to hire additional employees in order to comply with the proposed regulation?**
No.
- **Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,**
No.
- **Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?**
No.
- **Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?**
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- **Do any other regulations duplicate or conflict with the proposed regulation?**
No.
- **Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?**
No.
- **Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?**
No.
- **Is the regulation likely to *deter* the formation of small businesses in Massachusetts?**
No.
- **Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?**
No.
- **Does the regulation provide for less stringent compliance or reporting requirements for small businesses?**
No.
- **Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?**
No.
- **Did the agency consolidate or simplify compliance or reporting requirements for small businesses?**
No.
- **Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?**
No.
- **Are there alternative regulatory methods that would minimize the adverse impact on small businesses?**
No.

Initial Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 108 CMR 9.00

Estimate of the Number of Small Businesses Impacted by the Regulation: 0

- **Will small businesses have to create, file, or issue additional reports?**
No.
- **Will small businesses have to implement additional recordkeeping procedures?**
No.
- **Will small businesses have to provide additional administrative oversight?**
No.
- **Will small businesses have to hire additional employees in order to comply with the proposed regulation?**
No.
- **Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer,**
No.
- **Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?**
No.
- **Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?**
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)
No.
- **Do any other regulations duplicate or conflict with the proposed regulation?**
No.
- **Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?**
No.
- **Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?**
No.
- **Is the regulation likely to *deter* the formation of small businesses in Massachusetts?**
No.
- **Is the regulation likely to *encourage* the formation of small businesses in Massachusetts?**
No.
- **Does the regulation provide for less stringent compliance or reporting requirements for small businesses?**
No.
- **Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?**
No.
- **Did the agency consolidate or simplify compliance or reporting requirements for small businesses?**
No.
- **Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?**
No.
- **Are there alternative regulatory methods that would minimize the adverse impact on small businesses?**
No.