



# The Commonwealth of Massachusetts

## DEPARTMENT OF PUBLIC UTILITIES

### NOTICE OF PUBLIC HEARING AND REQUEST FOR COMMENTS

D.P.U. 26-90

April 24, 2026

Investigation by the Department of Public Utilities, on its own motion, instituting a rulemaking pursuant to the G.L. c. 30A, § 2; G.L. c. 25, § 2; and 220 CMR 2.00 to amend the Transportation Network Companies regulations at 220 CMR 274.00, and to promulgate Suitability Standards for Transportation Network Drivers at 220 CMR 275.00, Transportation Network Company Practice and Procedures at 220 CMR 276.00, and Transportation Network Vehicle Electrification at 220 CMR 277.00.

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On April 24, 2026, the Department of Public Utilities (“Department”), issued an Order commencing a rulemaking proceeding, pursuant to G.L. c. 30A, § 2, and 220 CMR 2.00, to approve proposed regulations to amend the Transportation Network Companies regulations at 220 CMR 274.00, and to promulgate Suitability Standards for Transportation Network Drivers at 220 CMR 275.00, Transportation Network Company Practice and Procedures at 220 CMR 276.00, and Transportation Network Vehicle Electrification at 220 CMR 277.00. Specifically, the Department proposes to amend its Transportation Network Company Regulations to implement the greenhouse gas emission reduction provisions of Chapter 179 of the Acts of 2022, An Act Driving Clean Energy and Offshore Wind (“2022 Clean Energy Act”), as well as additional changes for administrative clarification. The Department docketed this matter as D.P.U. 26-90.

A copy of the Department’s Order and Proposed Transportation Network Company Regulations will be available on the Department’s website as soon as practicable at <https://eeaonline.eea.state.ma.us/DPU/Fileroom/dockets/bynumber> (enter “26-90”).

**The Department will conduct two public hearings. Both hearings will be in-person and on Zoom. Following the public hearings, a technical session will take place. An agenda for the technical session will be issued at a later date.**

**First Public Hearing on Monday, June 8, 2026, at 10:00 a.m.**

**First in-person meeting location: One South Station, Third Floor, Large Hearing Room, Boston, MA 02110.** Building security requires a government-issued photo ID. Nearby transit station: South Station (Red Line).

**Remote attendees: join by using this link** - <https://us06web.zoom.us/j/81631765167> from a computer, tablet, or smart device. For audio-only participation attendees can dial in at +1 646 558 8656 (not a toll-free number) and then enter the Webinar ID: 816 3176 51 67.

**Second Public Hearing on Thursday, June 11, 2026, at 2:00 p.m.**

**Second in person meeting location: Lawrence Public Library, Sargent Auditorium, 51 Lawrence Street, Lawrence, MA 01841.**

**Remote attendees: join by using this link** – <https://us06web.zoom.us/j/83458201524> from a computer, tablet, or smart device. For audio-only participation attendees can dial in at +1 646 558 8656 (not a toll-free number) and then enter the Webinar ID: 834 5820 1524.

The Department will provide interpretation at the public hearings in Spanish, Portuguese, Chinese (Mandarin + Cantonese), Haitian Creole, and Vietnamese.

**A Technical Session will be held on Monday, June 22, 2026 at 10:00 a.m.**

**Technical Session meeting location: One South Station, Third Floor, Large Hearing Room, Boston, MA 02110. Building security requires a government-issued photo ID. Nearby transit station: South Station (Red Line).**

**Remote attendees: join by using this link** – <https://us06web.zoom.us/j/84613545139> from a computer, tablet, or smart device. For audio-only participation attendees can dial in at +1 646 558 8656 (not a toll-free number) and then enter the Webinar ID: 846 1354 5139

For Zoom technical assistance call or text (857) 200-0065.

If you anticipate providing comments via Zoom during the public hearing, please send an email by **Friday, May 29, 2026**, to [zachary.caunter@mass.gov](mailto:zachary.caunter@mass.gov) with your name, email address, and mailing address.

Any person who desires to provide written comments on this matter may submit their comments to the Department no later than the close of business (5:00 p.m.) on **Monday, June 1, 2026**, and reply written comments no later than close of business (5:00 p.m.) on **Thursday, July 2, 2026**. Written comments from the public may be sent by email to [dpu.efiling@mass.gov](mailto:dpu.efiling@mass.gov) and [zachary.caunter@mass.gov](mailto:zachary.caunter@mass.gov). Please note that in the interest of transparency, any comments are posted to our website as received and without redacting personal information, such as addresses, telephone numbers, or email addresses. As such, consider the extent of information that you wish to share when submitting public comments. The Department strongly encourages public comments to be submitted by email. If, however, a member of the public is unable to send written comments by email, a paper copy may be sent to Peter Ray, Secretary, Department of Public Utilities, One South Station, Boston, Massachusetts 02110.

All documents should be submitted to the Department in **.pdf** format by email attachment to [dpu.efiling@mass.gov](mailto:dpu.efiling@mass.gov) and [zachary.caunter@mass.gov](mailto:zachary.caunter@mass.gov). The text of the email must specify: (1) the docket number of the proceeding (D.P.U. 26-90); (2) the name of the person or company submitting the filing; and (3) a brief descriptive title of the document. The email must also include the name, title, and telephone number of a person to contact in the event of questions about the filing. The electronic file name should identify the document but should not exceed 50 characters in length. Importantly, all large files submitted must be separated into electronic files that do not exceed 20 MB. All documents submitted in electronic format will be posted on the Department’s website: <https://eeaonline.eea.state.ma.us/DPU/Fileroom> (enter “26-90”).

The Department welcomes specific recommended language changes to the Proposed Transportation Network Company Regulations. Additionally, the Department seeks comments on the following topics, as noted in the Order Opening the Rulemaking at 31-33.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), contact the Department’s ADA coordinator at [Jenyka.Spitz-Gassnola2@mass.gov](mailto:Jenyka.Spitz-Gassnola2@mass.gov).

By Order of the Department,

/s/

Peter Ray, Secretary

<p>This document contains important information. Please have it translated immediately.</p>	<p>Questo documento contiene informazioni importanti. La preghiamo di tradurlo immediatamente.</p>	<p>ខេត្តសាងសង់ប័ណ្ណប្រើប្រាស់ប្រព័ន្ធនៃស្ថាប័ន។ រាល់ការប្រើប្រាស់ខេត្តសាងសង់ប័ណ្ណប្រើប្រាស់ប្រព័ន្ធនៃស្ថាប័ន យ៉ាងណាក៏ដោយ។</p>
<p>В данном документе содержится важная информация. Вам необходимо срочно сделать перевод документа.</p>	<p>Este documento contém informações importantes. Por favor, traduzi-lo imediatamente.</p>	<p>ឯកសារនេះមាននូវព័ត៌មានដ៏សំខាន់ ។</p>
<p>Este documento contiene información importante. Por favor, consiga una traducción inmediatamente.</p>	<p>此文件含有重要信息。 請立即找人翻譯。</p>	<p>សូមបកប្រែវាជាបន្ទាន់ ។</p>
<p>تحتوي هذه الوثيقة على معلومات هامة. يرجى ترجمتها فوراً.</p>	<p>본 문서에는 중요한 정보가 포함되어 있습니다. 본 문서를 즉시 번역하도록 하십시오.</p>	<p>Ce document contient des informations importantes. Veuillez le faire traduire au plus tôt.</p>
<p>Docikman sa gen enfòmasyon enpòtan. Tanpri fè yon moun tradwi l touswit.</p>	<p>Tài liệu này có chứa thông tin quan trọng. Vui lòng dịch tài liệu này ngay.</p>	

## Small Business Impact Statement

(As required by M.G.L. c. 30A §§ 2, 3 & 5)

CMR No: 220 CMR 274.00;275.00;276.00;277.00

Estimate of the Number of Small Businesses Impacted by the Regulation: There are currently five permitted Transportation Network Companies, with only three companies completing fewer than 100,000 rides annually.

- **Will small businesses have to create, file, or issue additional reports?**  
Yes. Amendments to 220 CMR 274.00 will require all TNCs to include reporting requirements consistent with St. 2022, c. 176, § 23.
- **Will small businesses have to implement additional recordkeeping procedures?**  
Yes. Amendments to 220 CMR 274.00 will mandate all TNCs follow additional record retention and data collection requirements on TNCs.
- **Will small businesses have to provide additional administrative oversight?**  
Yes. The amendments to 220 CMR 274.00 may require TNCs to provide additional administrative oversight to comply with the new provisions.
- **Will small businesses have to hire additional employees in order to comply with the proposed regulation?**  
No. It is unlikely that the amendments to 220 CMR 274.00 will require TNCs to hire additional employees to comply with the proposed regulation.
- **Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer, accountant, engineer, etc.)?**  
No. It is unlikely that the amendments to 220 CMR 274.00 will require TNCs to hire other professionals.
- **Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?**  
No. It is unlikely that the amendments to 220 CMR 274.00 will require TNCs to purchase a product or make any other capital investments in order to comply with the regulation.
- **Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?**  
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)  
No.
- **Do any other regulations duplicate or conflict with the proposed regulation?**  
No.
- **Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?**  
Yes. TNCs are expected to cooperate with regulatory enforcement activities.

- **Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?**  
Yes. TNCs must comply with the amended regulation, which requires driver education training.
- **Is the regulation likely to deter the formation of small businesses in Massachusetts?**  
No.
- **Is the regulation likely to encourage the formation of small businesses in Massachusetts?**  
No.
- **Does the regulation provide for less stringent compliance or reporting requirements for small businesses?**  
Yes. Amendments to 220 CMR 274 may provide for less stringent compliance or reporting requirements for small businesses.
- **Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?**  
Yes. Amendments to 220 CMR 274.00 may establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses.
- **Did the agency consolidate or simplify compliance or reporting requirements for small businesses?**  
No. DPU did not consolidate or simplify compliance or reporting requirement for small businesses in establishing 220 CMR 274.00
- **Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?**  
No.
- **Are there alternative regulatory methods that would minimize the adverse impact on small businesses?**  
No. There are no alternative regulatory methods that would minimize the adverse impact on small businesses.