

**Division of Medical Assistance**

**Commonwealth of Massachusetts**

**Office of Medicaid**

**NOTICE OF PUBLIC HEARING**

Under the authority of M.G.L. c. 6A, section 16 and in accordance with M.G.L. c. 30A, the Division of Medical Assistance (the Division) will hold a remote public hearing on Monday, May 4, 2026, at 9 a.m. relative to the adoption of amendments to the following regulation.

**130 CMR 422.000: Personal Care Attendant Services**

The proposed regulation is planned to go into effect no sooner than July 3, 2026. There is no fiscal impact on cities and towns.

The proposed amendments clarify in the PCA Weekly Hour Limit for consumer safety that PCAs may not work more than 60 hours per week in the aggregate. They also establish a maximum number of hours that can be authorized for meal preparation. No more than seven hours of meal prep per week will be authorized unless documentation of medical necessity is submitted to indicate a need for more time.

To register to testify at the hearing and to get instructions on how to join the hearing online, go to [www.mass.gov/info-details/masshealth-public-hearings](http://www.mass.gov/info-details/masshealth-public-hearings). To join the hearing by phone, call (646) 931-3860 and enter meeting ID 957 3540 6337# when prompted.

You may also submit written testimony instead of, or in addition to, live testimony. To submit written testimony, please email your testimony to [masshealthpublicnotice@mass.gov](mailto:masshealthpublicnotice@mass.gov) as an attached Word or PDF document or as text

within the body of the email with the name of the regulation in the subject line. All written testimony must include the sender's full name, mailing address, and organization or affiliation, if any. Individuals who are unable to submit testimony by email should mail written testimony to EOHHS, c/o D. Briggs, 100 Hancock Street, 6<sup>th</sup> Floor, Quincy, MA 02171. Written testimony will be accepted through 5:00 p.m. on May 4, 2026. The Division specifically invites comments as to how the amendments may affect beneficiary access to care.

To review the current draft of the proposed regulation, go to [www.mass.gov/info-details/masshealth-public-hearings](http://www.mass.gov/info-details/masshealth-public-hearings) or request a copy in writing from MassHealth Publications, 100 Hancock Street, 6<sup>th</sup> Floor, Quincy, MA 02171.

Special accommodation requests may be directed to the Disability Accommodations Ombudsman by email at [ADAAccommodations@mass.gov](mailto:ADAAccommodations@mass.gov) or by phone at (617) 847-3468 (TTY: (617) 847-3788 for people who are deaf, hard of hearing, or speech disabled). Please allow two weeks to schedule sign language interpreters.

The Division may adopt a revised version of the proposed regulation taking into account relevant comments and any other practical alternatives that come to its attention.

In case of inclement weather or other emergency, hearing cancellation announcements will be posted on the MassHealth website at [www.mass.gov/info-details/masshealth-public-hearings](http://www.mass.gov/info-details/masshealth-public-hearings).

April 13, 2026

## **Small Business Impact Statement**

*(As required by M.G.L. c. 30A §§ 2, 3 & 5)*

**CMR No and Title: 130 CMR 422.000: Personal Care Attendant Services**

**Estimate of the Number of Small Businesses Impacted by the Regulation: There are 16 Personal Care Management agencies, 1 PCA Fiscal Intermediary, and approximately 60,000 PCAs.**

- Will small businesses have to create, file, or issue additional reports?  
No. Small businesses will not have to create, file, or issue additional reports as a result of the proposed amendments to this regulation.
- Will small businesses have to implement additional recordkeeping procedures?  
No. This regulation does not require small businesses to implement additional recordkeeping procedures.
- Will small businesses have to provide additional administrative oversight?  
No. Small businesses are not required by this regulation to provide additional administration oversight as a result of the proposed amendments to this regulation.
- Will small businesses have to hire additional employees in order to comply with the proposed regulation?  
No. This regulation does not require small businesses to hire additional employees to remain in compliance.
- Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer, accountant, engineer, etc.)?  
No. Small businesses are not required by this regulation to hire other professionals.
- Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?  
No. This regulation does not require small businesses to purchase any particular product or make any capital investments.
- Are performance standards more appropriate than design/operational standards to accomplish the regulatory objective?  
(Performance standards express requirements in terms of outcomes, giving the regulated party flexibility to achieve regulatory objectives and design/operational standards specify exactly what actions regulated parties must take.)

No. The purpose of the regulation is to provide program requirements and conditions of payment for the provision of personal care attendant services to MassHealth members.

- Do any other regulations duplicate or conflict with the proposed regulation?

No regulations duplicate or conflict with this regulation.

- Does the regulation require small businesses to cooperate with audits, inspections or other regulatory enforcement activities?

Yes. This regulation requires personal care management agencies to submit documentation requested by MassHealth for purposes of utilization and review to ensure compliance with MassHealth requirements for the provision of personal care management functions. This requirement is applied uniformly among all such organizations to maintain consistency in the functions performed by these organizations for MassHealth members.

- Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?

No. This regulation does not require small businesses to provide educational services to keep up to date with the regulatory requirements.

- Is the regulation likely to deter the formation of small businesses in Massachusetts?

No. The regulation is not likely to deter or encourage the formation of small businesses in Massachusetts. It governs MassHealth providers of personal care attendant services and provides program requirements and conditions of payment for the provision of personal care attendant services to MassHealth members, and is applied uniformly among all such MassHealth providers.

- Is the regulation likely to encourage the formation of small businesses in Massachusetts?

No. The regulation is not likely to deter or encourage the formation of small businesses in Massachusetts. It governs MassHealth providers of personal care attendant services and provides program requirements and conditions of payment for the provision of personal care attendant services to MassHealth members, and is applied uniformly among all such MassHealth providers.

- Does the regulation provide for less stringent compliance or reporting requirements for small businesses?

No. This regulation requires providers of personal care attendant services to submit documentation requested by MassHealth for purposes of utilization and provider review to

ensure compliance with MassHealth requirements, and is applied uniformly among all such MassHealth providers.

- Does the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?

No. This regulation requires providers of personal care attendant services to submit documentation requested by MassHealth for purposes of utilization and provider review to ensure compliance with MassHealth requirements, including the timelines for reporting, and is applied uniformly among all such MassHealth providers.

- Did the agency consolidate or simplify compliance or reporting requirements for small businesses?

No. This regulation requires providers of personal care attendant services to submit documentation requested by MassHealth for purposes of utilization and provider review to ensure compliance with MassHealth requirements, including the timelines for reporting, and the regulation is applied uniformly among all such MassHealth providers.

- Can performance standards for small businesses replace design or operational standards without hindering delivery of the regulatory objective?

No. This regulation establishes uniform program requirements and conditions of payment for the provision of personal care attendant services to MassHealth members. These requirements are applied uniformly to all MassHealth providers of personal care attendant services to maintain consistency in the care provided to MassHealth members.

- Are there alternative regulatory methods that would minimize the adverse impact on small businesses?

No. This regulation governs MassHealth providers of personal care attendant services; provides program requirements and conditions of payment for the provision of personal care attendant services to MassHealth members; and is applied uniformly among all such MassHealth providers.