



The Commonwealth of Massachusetts
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY
STATE 911 DEPARTMENT



151 Campanelli Drive, Suite A ~ Middleborough, MA 02346

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www.mass.gov/e911

NOTICE OF PUBLIC HEARING

Pursuant to the provisions of M.G.L. c. 6A, § 18H and M.G.L. c. 30A, the State 911 Department will hold a public hearing relative to the amendment of 560 CMR 3.00: Regulations Establishing an Equitable and Reasonable Method for the Remittance and Collection of a Surcharge on Prepaid Wireless Telephone Service.

The public hearing will be held on November 21, 2024 at 10:00 a.m. at 151 Campanelli Drive, Suite A, Middleborough, MA 02346.

The proposed amendments set forth the method for the remittance and collection of a surcharge in the amount of \$1.50 per month commencing January 1, 2019 through December 31, 2028; and \$1.00 per month effective January 1, 2029 imposed on each subscriber, end user or customer whose communication services are capable of accessing and utilizing the enhanced 911 system. Each prepaid wireless telephone service provider shall remit the surcharge on a monthly basis to the State 911 Department.

The purpose of the public hearing is to afford interested persons an opportunity to provide oral and/or written comment regarding the proposed amended regulations. Any person who wishes to be heard on this matter will be afforded a reasonable opportunity to present oral and/or written comment at the time and place designated above. Any person who wishes to comment concerning the proposed amended regulations may file written comments with the State 911 Department, 151 Campanelli Drive, Suite A, Middleborough, MA 02346, ATTN: Dennis Kirwan, General Counsel or by email to dennis.kirwan@state.ma.us. E-mailed comments should provide the sender's name, mailing address, and organization or affiliation, if any. Written comments will be accepted through November 29, 2024 at 5:00 p.m.

Anyone needing sign language interpreter services or another type of communication access must contact Elaine Ginn at (508) 828-2911 (voice), (508) 828-4572 (TTY), or by e-mail to elaine.ginn@state.ma.us no later than November 10, 2024.

Copies of the proposed amended regulations are available from the State 911 Department, 151 Campanelli Drive, Suite A, Middleborough, MA 02346, ATTN: Dennis Kirwan, General Counsel and are available on the State 911 Department website at www.mass.gov/e911.

Dated: October 10, 2024

A handwritten signature in black ink, appearing to read 'Frank Pozniak', is written over a horizontal line.

Frank Pozniak, Executive Director
State 911 Department

SMALL BUSINESS IMPACT STATEMENT

The State 911 Department hereby files this Small Business Impact Statement in accordance with Massachusetts General Laws c. 30A, § 2 relative to the proposed amendments to 560 CMR 3:00: Regulations Establishing an Equitable and Reasonable Method for the Remittance and Collection of a Surcharge on Prepaid Wireless Telephone Service.

Agency Submitting Regulation: State 911 Department

Subject Matter of Regulation: Establishing an equitable and reasonable method for the remittance and collection of a surcharge on prepaid wireless telephone service.

Regulation No: 560 CMR 3.00

Statutory Authority: M.G.L. c. 6A, § 18H, M.G.L. c. 30A

Other Agencies Affected: None

Other Regulations That May Duplicate or Conflict with the Regulation: None

Describe the Scope and Objectives of the Regulation: The regulation establishes certification requirements, standards for emergency medical dispatch, and call handling procedures to enhance public safety.

Business Industry(ies) Affected by the Regulation: None

Types of Businesses Included in the Industry(ies): None

Total Number of Small Businesses Included in the Regulated Industry(ies): None

Number of Small Businesses Potentially Subject to the Proposed Regulation: None

Effective Date Used In Cost Estimate: October 10, 2024

Yes	No	<i>*Note: For each question, please answer "yes" or "no" and offer a brief explanation. Please describe any facts, data, views, arguments, or other input from small businesses, organizations or any other sources that were used to quantify the impacts outlined below.</i>
Yes <input type="checkbox"/>	No X	Will small businesses have to create, file, or issue additional reports?
Yes <input type="checkbox"/>	No X	Will small businesses have to implement additional recordkeeping procedures?
Yes <input type="checkbox"/>	No X	Will small businesses have to provide additional administrative oversight?
Yes <input type="checkbox"/>	No X	Will small businesses have to hire additional employees in order to comply with the proposed regulation?

Yes <input type="checkbox"/>	No X	Does compliance with the regulation require small businesses to hire other professionals (e.g. a lawyer, accountant, engineer, etc.)?
Yes <input type="checkbox"/>	No X	Does the regulation require small businesses to purchase a product or make any other capital investments in order to comply with the regulation?
Yes <input type="checkbox"/>	No X	Are performance standards more appropriate than design standards?
Yes <input type="checkbox"/>	No X	Does the regulation require small businesses to cooperate with audits, inspections, or other regulatory enforcement activities?
Yes <input type="checkbox"/>	No X	Will the regulation have the effect of creating additional taxes and/or fees for small businesses?
Yes <input type="checkbox"/>	No X	Does the regulation require small businesses to provide educational services to keep up to date with regulatory requirements?
Yes <input type="checkbox"/>	No X	Is the regulation likely to <i>deter</i> the formation of small businesses in Massachusetts?
Yes <input type="checkbox"/>	No X	Is the regulation likely to <i>encourage</i> the formation of small businesses in Massachusetts?
Yes <input type="checkbox"/>	No X	Can the regulation provide for less stringent compliance or reporting requirements for small businesses?
Yes <input type="checkbox"/>	No X	Can the regulation establish less stringent schedules or deadlines for compliance or reporting requirements for small businesses?
Yes <input type="checkbox"/>	No X	Can the compliance or reporting requirements be consolidated or simplified for small businesses?
Yes <input type="checkbox"/>	No X	Can performance standards for small businesses replace design or operational standards?
Yes <input type="checkbox"/>	No X	Are there alternative regulatory methods that would minimize the adverse impact on small businesses?
Yes <input type="checkbox"/>	No X	Were any small businesses or small business organizations contacted during the preparation of this document? If so, please describe.